

KASTOR KS (KS-20, KS-20V, KS-27V)



KASTOR KS- series wood burning sauna stoves installation and usage manual (KS-20, KS-20V, KS-27)

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KASTOR KS- series wood burning sauna stoves installation and usage manual (KS-20, KS-20V, KS-27V)

Please save these instructions for later use!

Once the installation is done, this manual should be given to the sauna's owner or the person in charge of running it.

Please read these instructions prior to installation and first use!

KASTOR WOOD BURNING SAUNA STOVES

We thank you for your confidence in Kastor's products. We have manufactured wood burning sauna stoves for nearly a century now, longer than any other company in the world. Over these years, we have learned a lot about fire, its handling and its precariousness. Anyone can light a fire, but nurturing it is nearly a form of art. We have two guidelines in design and manufacturing: A master's touch leaves nothing extraneous and a master's touch cannot be achieved with low grade material. Our products are simple and reliable, although their elegant form is based on solutions born from decades of experience and the latest technology.

QUALITY MATERIAL

Our products contain only the best possible material, procured from reliable suppliers we have gathered over the years. The steel is Finnish structural steel from Ruukki, which can be bent into various solutions while retaining its hardness due to its uniform quality. Our glass covers are Ceram glass, which can withstand up to 800 °C (1472 °F) while still allowing the fire's warm glow to spread into the room.

WE KNOW FIRE

Our products are heavy, which by itself is a sign of fireproof construction. Still, it is not the steel's thickness but its correct use that is important. One needs to know how fire behaves. The hottest and most stressed part is not necessarily directly above the fire, depending on how the heat is being channelled. The fire must also be supplied with air to ensure optimally clean burning and economical heating.

SUPERIOR TECHNOLOGY

Our stoves can be fully heated with just one load of wood and they retain warmth long after the flame has died down. This unique property is the sum of many factors: High quality material, the Coanda- air circulation system, the air guidance sheet, the large and deep stone compartments and the sturdy doors. Read more about these and our other technical innovations as well as our comprehensive installation supplies at www.kastor.fi or in our prospectus.

1. Before you install

Inspect both product and the contents of the package as soon as you receive them. Report any transport damages to the deliverer.

1.1. Package contents and its inspection

The stove package contains:

- Stove
- Within the fire compartment
 - Installation instructions
 - Grate
 - Air guide plate
 - Connection pipe
 - 2 adjustment legs
 - Door handle, Attachment screws and washers
- Two steel caps (one on the foremost sweeping hole and another on the back wall flue hole, which bolted into place with a screw driven through the intermediate mantle).
- **Chimney enlarger to fit U.S. 6" stove pipe.**

1.2. Important matters and regulations

During installation and use these instructions and all relevant official regulations must be followed. The sauna stove must not be used for any other purposes such as drying clothes, heavy heating during building etc. The stove must also never be covered in any way during use or when it is warm.

Also check the following aspects and their influence on your choice of stove installation location:

- Safety distances to flammable and non-flammable structures (Chapter 2.3. and 2.4.)
- Location of chimney connection (height from floor of any existing chimney connection or installation route of any new chimney pipe)
- Floor material (flammable, non-flammable, tiled and waterproofed)

2. Installation and preparation for use

2.1. Preparing for use and burn-in

- Install door handle according to chapter 2.7.
- Place the stove outdoors on a non-flammable surface
 - without stones
 - tank, if any, filled with water
- Remove any decals and protective plastic sheeting.
- Check that the grate and air guide plate (see chapter 2.8.) are in place.
- Install the connection pipe delivered with the package into the backmost flue opening on top of the sauna stove or the hole in the back wall. KS models: remove first the cap in the mantle e.g. with a screwdriver and move the covering plate to the upper flue opening.
- In JK models the connection pipe is installed to the hole nearest the door on top of the stove.
- Other openings are for sweeping; cover also them with a cap.
- Burn-in: The purpose of the burn-in is to remove out of doors any flammable protective coating substances and to harden the stove's coating. Burn a few full loads of wood in the fire compartment. Continue the burn-in until there are no more fumes rising from the stove.
- Once the stove has cooled down after the burn-in, move it into the sauna.
- See to it that the sauna is well ventilated during the first couple of heating.

2.1.2 WATER TANK

Water tank cover

Lift off the water tank cover (remove protective plastic sheeting from the cover) and attach the cover's handle knob with a screw in such a way that the knob is on the outside.

Water tank spout

To avoid damage during transport, the spout of the stove's water tank has been installed on the inside. The delivery includes the spout, two gaskets and a nut. The spout should be attached on the exterior of the water tank as follows (Picture 1):

- Lift water tank from its place.
- Place first gasket on the spout's winding.
- Push spout into hole in the stove's mantle.
- The second gasket is placed on the spout's winding on the inside of the mantle.
- Lift water tank into its place and set its hole on the winding part of the spout.
- Set the water tank's edge on the side support.
- Place the nut on the spout's windings inside the tank and tighten with suitable tool.

2.2. Stones and their arrangement

Use peridotite or dunite or darkish natural stones with diameters of over 10 cm. (4") always wash the stones before installing them. They must not be stacked too tight or heaped up – arrange them so that plenty of air can pass between them to warm the upper stones, as well. Fill the stone compartment up to the edge, with flat stones in upright positions (Picture 2.2.). The maximum stone capacity is about 60kg. (132 lbs).

By adjusting stone size, amount and adding other types of stone you can balance the steam consistency to suit the sauna and your preferences. Since these are highly individual, we cannot give a general rule of thumb – you will find the right mix by trial and error.

For the stove's proper functioning it is essential that the hot air circulates between the stones to heat them quickly. If the stones are too small or improperly arranged, you will heat the sauna instead of the stones!

2.3. Stove base

The stove must be installed horizontally, on a stable and unmoveable non-flammable or fireproofed base. For this, you may either use a separately sold protective stove base (sold at many hearth stores) or a concrete sheet with a minimum thickness of at least 60 mm (2 3/8") with a slight incline towards the back and a smooth surface.

The front corners of the stove are equipped with adjustment screws, with which it can be straightened horizontally on an inclined. The adjustable legs are delivered in the equipment bag in the stove's fire compartment. Screw them into place and adjust as needed.

We do not recommend installing the stove directly on a tiled floor, as its moisture sealing, tile glue etc. may contain components that are not heat resistant.

Fireproofing of the floor on flammable material:

400 mm (16") in front of the stove

250 mm (10") to the sides

250 mm (10") behind the stove
(Or, at the sides and back up to a fireproofed wall; picture 2.3.).

2.3.1. Installation on wooden floor with a cast concrete base

On a wooden floor we recommend installation on a 60 mm (2 3/8") thick, smoothly cast concrete slab, which rises towards the back, with risers to provide a ventilation slit between it and the floor. The stove is then straightened by adjusting the legs.

ATTENTION! Always check the carrying capacity of the wooden floor, as the loaded stove weighs more than 100 kg. (220 lbs).

2.3.2. Installation on tiled and waterproof floor

A protective stove base is sufficient, a separate fronting plate is not necessary. Protective bases are available at most hearth stores.

2.4. Safety distances and protections

2.4.1. Safety distances

For stone walls, the safety distances are 50 mm (2") from the stove's outer surfaces, preferably 100 mm (4") to achieve sufficient air circulation. This means the stove will fit a niche of stove width + 200mm (8") (i.e. for the KS 20 that is $19\ 5/8" + 7\ 7/8" = 27\ 3/16"$).

The safety distance to any flammable materials is 500mm (20") from the stove's outer surfaces. In front of the stove, due to heat radiation and the working and maintenance space needed, 1,000 mm (40") is a reasonable distance, but 500 mm (20") is sufficient to ensure safety, if the panel in front of it does not heat up beyond 85°C (185 °F) during the burn-in.

The safety distance upwards is 1,200 mm (48"), measured from the stove upper surface.

If the flue pipe starts off from the top of the stove with a non-insulated connection pipe, the required safety distance is 1,000 mm (40") in all directions and 1,200 mm (48") above.

The safe distance between a fitted water tank and the nearest flammable material is 150 mm (6").

These safety distances can be reduced by using protectors according to instructions given below. These will enable you to install the stove in a space just 1,100 mm (44") wide (i.e. for KS 20, the width needed is $490\text{ mm (}19\ 5/8" \text{)} + 250\text{ mm (}10" \text{)} = 740\text{ mm (}29\ 5/8" \text{)}$).

2.4.2. Reduction of safety distances

The required safety distances at the back and sides can be reduced by 50% using a single layer of protection and by 75% with a doubled layer. The protection can be either a 1 mm thick metal sheet or 7 mm of fibre-reinforced cement board (not gypsum board coated with paper or similar). (Picture 2.4.2.)

A ventilation space of 30 mm (1 1/4") must be left between wall and protector. The protector must be detached from floor and ceiling (likewise between the plates for doubled protectors). If the sauna has a flammable floor in front of the stove, the area to be protected extends 100 mm (4") beyond the door's sides and a minimum of 400 mm (16") in front of it. In this case, the protection must be at least a 1 mm (3/64") thick metal sheet.

If the stove is installed with one side and the back against a brick wall, safety distances of 50 mm (2") to the side and 50 mm (2") at the back are sufficient. If it stands with its back and both sides next to brick wall, 100 mm (4") should be left on both sides to ensure air circulation. At the back, 50 mm (2") remains sufficient.

The safety distances around a non insulated connection pipe can be reduced in a similar manner. The pipe's insulated part within the sauna must always extend to 400 mm (16") below the ceiling.

For chimneys, the minimum safety distances to flammable material differs from product to product. Always check the manufacturer's instructions. In case of doubt, approach your local fire safety officials.

2.5. Connecting the stove to a brick chimney and instructions for JK stoves

The KS stove can be connected to a brick chimney from the back or the top. JK For a brick chimney connection, the safety distances and protectors named in chapter 2.4. and the chimney's masonry regulations must be adhered to.

2.5.0. Connection from the rear, only in KS models

Make an opening in the brick chimney that is 2-3cm (13/16" – 1 3/16") wider than the connection pipe.

Detach the stove's outer back mantle. Use a screwdriver to detach the plate covering the hole in the inner back mantle. Move this covering plate onto the hindmost hole on top of the stove. Place the connection pipe delivered with the stove in its rear wall opening. Push the stove into its place. Make sure that the connection pipe settles well into the hole in the chimney. Tighten the space between connection pipe and chimney with a flexible, fire-proof material such as fire wool. Neaten the hole with a Kastor covering, available at your hardware store. The covering is attached to the brick chimney surface with metal attachments or fireproof glue. (Picture 2.5.1.)

Stoves with extended feed doors must only be installed into walls made of non-flammable material (brick, concrete etc.). The non-flammable material must be arranged around the door extension as shown in picture 5. If there is a flammable floor in the room with the door, the area requiring protection must extend 100mm (4") beyond both sides of the door and at least 400mm (16") in front of it. The protective layer should be a metal sheet with a thickness of at least 1mm (1/16").

2.5.1 Stoves with an extended door

The floors of the sauna and the room into which the stove door opens must be on an equal level. The room with the stove door may also be on a lower level, but never higher than the sauna's floor!

The stove and its extension must be installed on a sturdy, immovable, fireproof, level surface. A cast concrete base is the best choice. If the floor of the room with the door in it is flammable, there must be a non-flammable protective layer (i.e. cast concrete or masonry) of at least 60mm (2 7/16") beneath the door extension. The fire protection measures on the door side must also adhere to the instructions in chapter 2.3.

By adding fireproofing the stove and its door extension may also be installed on wooden floors. Nevertheless, the dividing wall must be non-flammable (brick, concrete or similar). For the sauna and the extended door, a concrete slab with a thickness of 60mm (2 7/16") is usually acceptable (remember to take care of moisture draining). The fireproofing on the sauna side floor must extend 250mm (10") in front of the stove, 250mm (10") at its sides and 250mm (10") behind it or, at the back and sides, up to a fireproofed wall. The fire protection measures on the door side must also adhere to the instructions in chapter 2.3.

In unclear cases consult the local fire safety officials.

2.5.2. INSTALLATION THROUGH THE WALL AND FITTING THE FRAME , (KS-20, KS-20V, KS-27V) models, also with water tank

See also the instructions in chapter 2.6. concerning flue pipe installation.

Make sure that you have received the frame that belongs to the door extension (behind the stove, between the packing hoop and the stove).

Installation through the wall:

- Make a hole in the wall. Its size should leave about 10-20mm (7/16-13/16") of clear space all around the door extension.
- Remove the stove door by taking the hinge pin off (note the 2 base plates between door and frame).
- Remove the ash door.
- On the other side of the frame, remove the rivet from its hole in the upper part.
- Install the stove from the sauna side. Insulate the gap between feed door and wall with fireproof mineral wool. Follow the instructions of the mineral wool manufacturer!
- Install the frame into place via the door (do not yet attach it to the wall).
- Attach the door. Remember the base plates. At this point, you may choose the door's opening direction.
- Place the rivet in the upper part of the frame in the remaining hole.
- Put the ash door into place.
- Ensure that a gap of 5-10mm (1/4-7/16") remains between extended door and the frame on top of it to allow for heat expansion.
- Attach the frame to the wall with six 5mm (1/4") screws using metal attachments that are embedded in the wall.

2.5.3. Connecting from the top

Make an opening into the brick chimney that is 2–3 cm (13/16-1 3/16") larger than the connection pipe.

Use a 45° bent pipe for the connection from the top of the stove, which can be turned to align with the chimney. Suitable 45° bent pipes are available at the hardware store. Extend the bent pipe with an extension piece, if necessary. Install the stove's own connection pipe in the door-side flue opening on top of the stove (JK models), in the back wall side flue opening (KS models) (the other opening is the sweeping hole, which must not be used for the pipe!). The bent pipe is then attached to the stove's own connection pipe. Saw the bent pipe and any extension pipe down to a suitable size where necessary. Make sure the pipe extends sufficiently into the chimney (but not so far that it blocks up the chimney).

Seal the empty space between connection pipe and chimney with flexible, fireproof material such as stone wool. The lead-through is then tidied up with a Kastor covering plate, which is available at your hardware store. The covering plate is attached to the wall with metal bolts or fireproof paste. See picture 2.5.2.

2.6. Connecting to a Kastor chimney (not available in U.S. market)

The Kastor stove can be connected from the top to a factory built Kastor chimney.

Make sure to choose the correct chimney type with regard to your stove model, chimney height, temperature class T 600, exterior circumstances etc. For best results we recommend that you install a chimney valve, as well. Picture 2.6.

- Set the stove's own connecting pipe into the stove's door-side flue opening (JK models).
- Set the stove's own connecting pipe into the stove's back wall side flue opening (KS models)
- Install a no insulated connection pipe and any necessary extension piping on top of the connecting pipe. Where necessary, saw the connection pipe and the extension pipe down to suitable size.
- The chimney valve goes between the insulated and no insulated sections or into the first insulated pipe section.
- Continue from the chimney valve with an insulated pipe. The insulated pipe section must start at least 400 mm (16") beneath the ceiling. Follow the installation and usage instructions for Kastor chimneys.

- Use the factory sleeve (inside of the stove) to mount the chimney adaptor on. Then fit the sleeve onto the output on the stove.

Remember to keep all safety distances to flammable and non-flammable materials named above. Helo Oy does not guarantee the suitability and functioning of other manufacturers' factory-built chimneys with Kastor stoves. Helo Oy does not accept liability for the quality of other manufacturers' factory-built chimneys. The chimney must fulfil the requirements of temperature class T 600.

2.7. The stove door and changing the opening direction

The opening direction is changed by turning the door upside down. The handle must also be reversed. Open the handle's 2 attachment screws turn the handle upside down and attach the screws.

- Open the door and push the hinge pin out of the lower hole.
- Pull the pin downwards out of the upper hole to release the door. Remember the washers.
- Turn the door into the desired position.
- Slip the hinge pin first into the sleeve's upper hole and the washers on top of the sleeve onto the pin. (The risers on the pin must be at the lower end.)
- Slip the door's upper hole onto the hinge pin above the sleeve.
- Finally, guide the hinge pin into the lower holes of the sleeve and the door.

2.8. Air guide plate

In the back part of the stove's fire compartment is a removable air guide plate. (Picture 2.8. /1.) The stove must not be used without the guide plate! If it gets worn out through use, twisted or otherwise damaged, it must be replaced.

Replacing the air guide plate

Remove the grate. Install the air guide plate in the fire compartments back so that its support part is on the grate support. Check the plate's condition regularly. (Picture 2.8. /2.)

2.9. General directions to prevent damage

When you bring the stove into the sauna, before you add the stones, burn a full load of wood in a well ventilated sauna to burn off the last protective substances and harden the coating.

Once the outdoor burn-in has been performed, the stones arranged and the water tank, if installed, filled, your Kastor stove is ready for use. Make sure that the air guide plate is in place as shown in picture 2.8./2.

Please read and follow the instructions below:

- Remember to leave at least 10 cm (7/16") of free air space as measured from the flame plate downwards to aid the burning process.
- Do not heat immediately at full blast, if it is cold. The brick chimney might suffer damage.
- Do not throw water directly at the glass door.
- The stove's operating life shortens, if it is constantly heated to a red glow.
- The stove's working life will be shortened significantly, if it is subjected to salt water. Note that in close proximity to the sea even well water may contain salt.
- Factors influencing the stove's useful life are, among other things, how well its size is suited to the sauna, the fuel used, how often it is used, failure to follow these instructions and general carefulness.
- Kastor stoves have been very carefully designed and tested. On the basis of our studies, we at Helo Oy know that if the stove suffers damage in a very short time (e.g. the walls

3. Using the stove

3.1. Fuel

Use only untreated wood in Kastor stoves, preferably sturdy split logs of various woods, such as birch or alder. The logs should at most be 35 cm (13 5/8") long. Wet or foul wood does not heat very well.

It is not permitted to burn treated wood, wood with nails, plywood, plastic, plastic coated cardboard or paper in this stove. Fluid fuels must not be used even while starting the fire to avoid dangerous flash fires. Do not burn full loads of very small wood such as shavings and splinters, as they produce excessive heat for short durations.

The fuel logs must not be stored in the immediate vicinity of the stove. Remember the safety distances. Only bring into the sauna as much wood as you can fit immediately into the fire compartment.

3.2. Adjusting the air flow

The stove has been designed to work best when the chimney's air suction is about 10–20 Pa. If the chimney is tall, this optimal air suction limit is easily exceeded. This excess can be noticed as follows:

- The air flow cannot be adjusted with the ash door, only the amount of air available for burning.
- The flames reach into the connecting pipe and even up to the chimney.
- The humming noise of the burn feels loud.
- Looking through the glass door, the flames rage with great strength towards the stove's upper part.
- The sauna and/or stones do not heat up properly in less than an hour (although the stove has the correct size).

When you light the fire, the chimney valve and ash compartment door must always be open. Once the fire has taken hold and burns well, adjust the air flow with the ash compartment door. Usually, depending on the draft, the ash door is kept open by about 0.5–2 cm (1/4"-3/4").

The stove's basic draft is just right, when the burning can be affected by the ash door and the flames rise calmly. This brings the cleanest burning, although it warms up somewhat more slowly than in a stronger draft.

If the basic draft is too strong, it can be adjusted by setting a fireproof piece of brick or an optionally available draft adjustment plate inside the stove's upper part, on top of the arched flame plate. If that does not help, the basic draft may be adjusted with the chimney valve. Do not close the chimney valve too much – carbon monoxide poisoning hazard!

3.3. Adjusting the heat output

The heat output is affected by the quality and amount of fuel. Do not burn excessively long logs in the stove. Take care not to heat the stove constantly to a red glow.

3.3.1. A sauna bath on just one load of wood, lighting from below

- Place two smallish logs lengthwise in the fire compartment.
- Add some lighting aids between the logs and light them.

- Then place a few logs crosswise on the previous ones.
- Close the door and leave the ash compartment door open by about 3 cm (1 1/8”).

Once these latest logs have burned some five minutes, straighten them into the grate direction and fill the fire compartment lengthwise with solid split logs. Close the door and leave the ash door open by 3 cm (1 1/8”) for a short while.

After this, slow down the burning by closing the ash door gap to 0.5–2 cm (1/4”-3/4”). During this heating phase, the fire compartment walls should only heat up for a while to a red glow in their upper parts. Usually, this will prepare the sauna for your bath in about 40–50 minutes, and you should not need to add firewood during your stay.

3.3.2. A sauna bath on just one load of wood, lighting from above

Lighting from above is a departure from tradition. With this method, stove and stones heat up slightly more slowly than with the usual way, but once you have found a good combination of stove and chimney adjustments, the difference is not very big.

Lighting from above is more ecological, causes fewer emissions and raises more heat energy from the firewood. As a result, you can bathe on less wood for a longer time.

- Check that the chimney valve is wide open.
- Use dry wood that has preferably been indoors for a day.
- Fill the fire compartment with firewood up to the door’s upper edge.
- Place ignition helpers on top, e.g. small sticks and a piece of bark.
- Light the ignition helpers from the top.
- Close the door and leave the ash compartment door open by 3 cm (1 1/8”).
- Once the fire has burned for 5–10 minutes, the burning can be adjusted by closing the ash door to 0.5–2 cm (1/4”-3/4”). Restrict excessive draught with the chimney valve, if necessary.

During this heating phase, the fire compartment walls should only heat up for a while to a red glow in their upper parts. Usually, this will prepare the sauna for your bath in about 50–60 minutes, and you should not need to add firewood during your stay.

3.3.3. Continuing the heating with a second load

Depending on how much you bathe, frost outside etc., you may need to continue the heating with a second load.

Once the first load has turned to embers (in about 40–60 minutes, if the draft is right), place sturdy logs lengthwise in the fire compartment. If you are not going into the sauna immediately after adding the wood, leave the ash door gaping by a few millimetres. Now the fire should remain just right for a long time. When you do go into the sauna, you can add a few logs, if necessary.

4. Maintenance

4.1. Cleaning the stove

The stove’s surface can be cleaned with a mild cleaning fluid detergent solution by wiping down with a soft, moist rag.

4.2. Ash removal

Excessive ash shortens the grate’s lifespan and weakens the burning. Remove the ash while it is cold, always before the next heating, using a metal container to avoid a fire hazard.

4.3. Sweeping

The hatches in the stone compartment are for sweeping (covered with lids).

The stove's internals are cleaned through these hatches 2–6 times a year, depending on use. If the stove is connected to the chimney from the top, soot will drop into it, which needs to be removed.

4.4. Removal and cleaning of the stove's glass

The glass door must be treated with care. Do not slam it shut or use it to push logs into the stove. The glass doors are cleaned with Kastor's Noki Pois cleaning fluid.

4.4.1. Changing a broken glass pane

- Remove the door according to chapter 2.7.
- Remove the glass splinters and the retainers.
- Straighten the tongues in the corners of the laths.
- Push the glass all the way into the upper lath and then into the lower one by adjusting the glass. Centre it.
- Push the locking springs into the lath ends and bend the tongues against the glass.
- Attach the door to the stove.

5. Troubleshooting

If the stove or the sauna fails to work as you think they should, go through the following check list.

First, to make sure you have chosen the correct stove for your sauna's requirements, look through the stove choosing instructions on our internet pages at www.kastor.fi -> "wood burning" -> "select your stove".

Smoke leaks into the sauna, bad draft.

Is the chimney valve open?

Is the connecting pipe attached tightly both to the stove and the chimney?

There mustn't be any air leaks.

Is the stove's other flue opening closed tightly with the cap that came with the stove?

Is the flame plate in the upper part of the stove clean of ash?

Is the connecting pipe between stove and chimney clear of ash?

Is the chimney fully open?

In need of sweeping, stuffed with snow, winter cap on etc.

Is the chimney intact?

Cracks, weathered

Is the draft height (chimney height) sufficient with regard to the environment?

Nearby trees, a steep hill etc. requires more than 3.5 metres (11.5') as measured from the chimney floor.

Is the chimney's size correct?

At least a half brick wide or, depending on stove model, a round chimney of 100 or 120 mm (4 - 4 13/16").

The stove stones do not heat up sufficiently.

Has the stove been fired sufficiently?

You should burn at least one compartment full of split, dry logs according to instructions.

Is there too much draft?

The flames reach into the connecting pipe, which is red hot, although the lower end of the stove within the mantle is not red. See chapter 3.3. about draft adjustment and heat output.

Is the draft too weak?

See chapter 3.3. about draft adjustment.

Correct amount of stones?

The stones should reach up to the edge of the stone compartment at the edges and be heaped up only by half a stone in the middle.

Are the stones packed too tight?

The stones need to be stacked in such a way that there is enough air between them. See chapter 2.2. "Stones and their arrangement".

Are the stones good quality and the correct size?

Suitable stones are peridotite or dunite of a length of over 10 cm (4") and not too flat.

The sauna does not get hot enough.

Is the sauna new or the wooden structure otherwise moist?

For instance, a new log cabin sauna warms up properly past 80°C (176°F) only after a year.

Is the stove properly heated?

Has the stove been fired sufficiently?

You should burn at least one compartment full of split, dry logs according to instructions.

Is there too much draft?

The flames reach into the connecting pipe, which is red hot, although the lower end of the stove within the mantle is not red. See chapter 3.2. about draft adjustment and heat output.

Is the draft too weak?

See chapter 3.2. about draft adjustment.

Is the stove too big for the sauna?

Is the draft height (chimney height) sufficient with regard to the environment?

Nearby trees, a steep hill etc. requires more than 3.5 meters (11.5') as measured from the chimney floor.

Correct amount of stones?

The stones should reach up to the edge of the stone compartment at the edges and be heaped up only by half a stone in the middle.

Are the stones packed too tight?

The stones need to be stacked in such a way that there is enough air between them. See chapter 2.2.

Are the stones good quality and the correct size?

Suitable stones are peridotite or dunite of a length of over 10 cm (4") and not too flat.

The sauna heats up quickly, but the stones remain cool.

Correct amount of stones?

The stones should reach up to the edge of the stone compartment at the edges and be heaped up only by half a stone in the middle.

Are the stones packed too tight?

The stones need to be stacked in such a way that there is enough air between them. See chapter 2.2.

Is the stove too big for the sauna?

Keep the ventilation valve open to remove excess heat, which gives the stones time to warm up as well. This will extend the heating period slightly.

Are you heating the sauna correctly?

Read chapter 3 of these instructions carefully.

The water does not heat up properly in a stove with a water tank.

Is there too much draft?

The flames reach into the connecting pipe, which is red hot, although the lower end of the stove within the mantle is not red. See chapter 3.2 about draft adjustment and heat output.

Is the stove sized according to instructions?

Black flakes collect beneath the stove.

The stones may be weathered.

The flakes may be metal flaking off the stove. The stove has been heated too intensely at a red heat.

The metal flakes off and the stove will break down prematurely.

There is a smell of sulphur in the sauna.

Traces of sulphur have remained on the stones from the quarry's explosion or the stones are naturally sulphurous.

6. Manufacturer identification

MANUFACTURER

HELO OY, Tehtaankatu 5 - 7, 11710 Riihimäki, Finland

Tel. +358207560300, e-mail: info@helo.fi

Technical Support

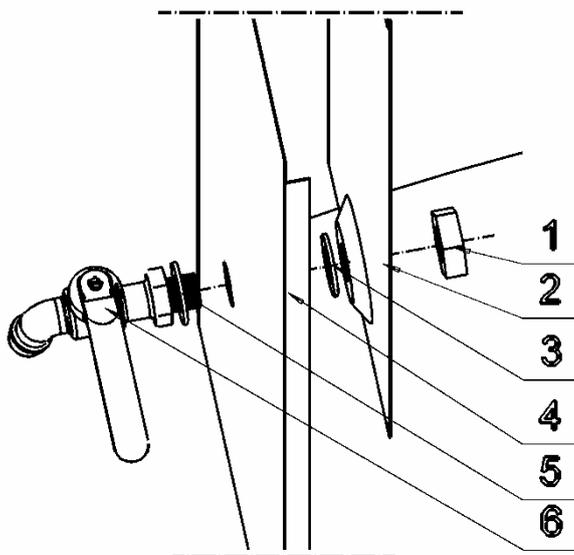
For troubleshooting or service questions call 1-888-780-4427 and ask to speak with tech support.

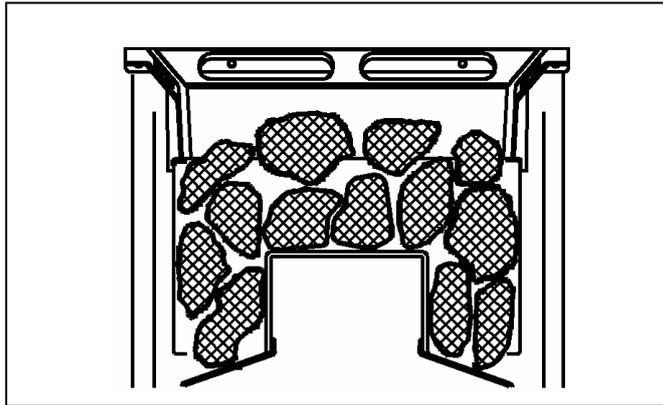
Prior to calling please have the Model number available. You may also email us at techsupport@saunatec.com.

7. Pictures

Picture 1

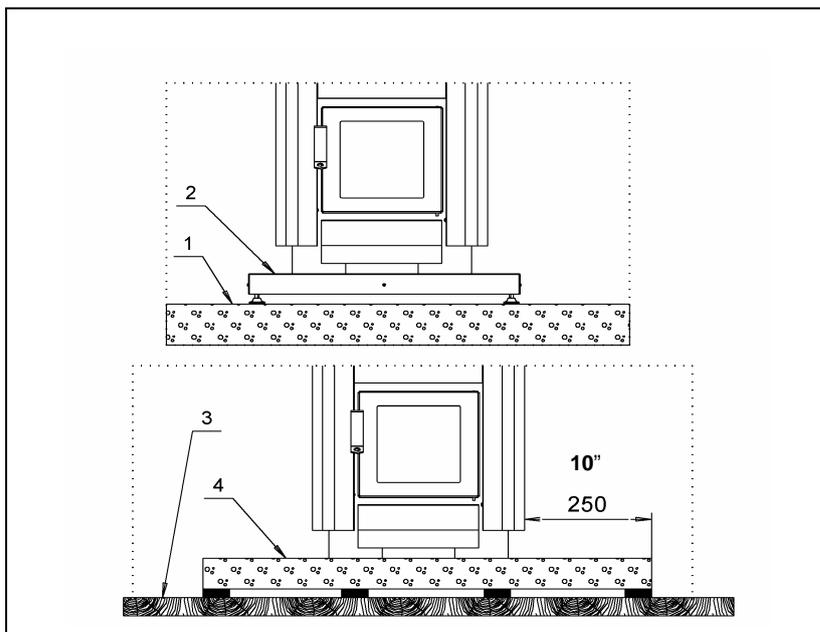
VESISÄILIÖN VIPUHANA (KUVA 1)	KRAN TILL VATTENBEHÄLLARE (BILD 1)	
1 MUTTERI	1 MUTTER	
2 VESISÄILIÖ	2 VATTENBEHÄLLARE	
3 TIIVISTE 1	3 TÄTNING 1	
4 VAIPPA	4 MANTEL	
5 TIIVISTE 2	5 TÄTNING 2	
6 VIPUHANA	6 KRAN	
WATER TANK TAP (FIG. 1)	VEEPAAGI KRAAN (JONIS 1)	КРАН ВОДЯНОГО БАЧКИ (РИС. 1)
1 NUT	1 MUTTER	1 ГАЙКА
2 HOT WATER TANK	2 VEEPAAGI	2 ВОДЯНОЙ БАЧОК
3 SEAL 1	3 TIIVENDI 1	3 ПРОКЛАДКА 1
4 MANTLE	4 KORPUSE	4 ОБОЛОЧКА
5 SEAL 2	5 TIIVENDI 2	5 ПРОКЛАДКА 2
6 TAP	6 KRAAN	6 КРАН





2.2. Picture

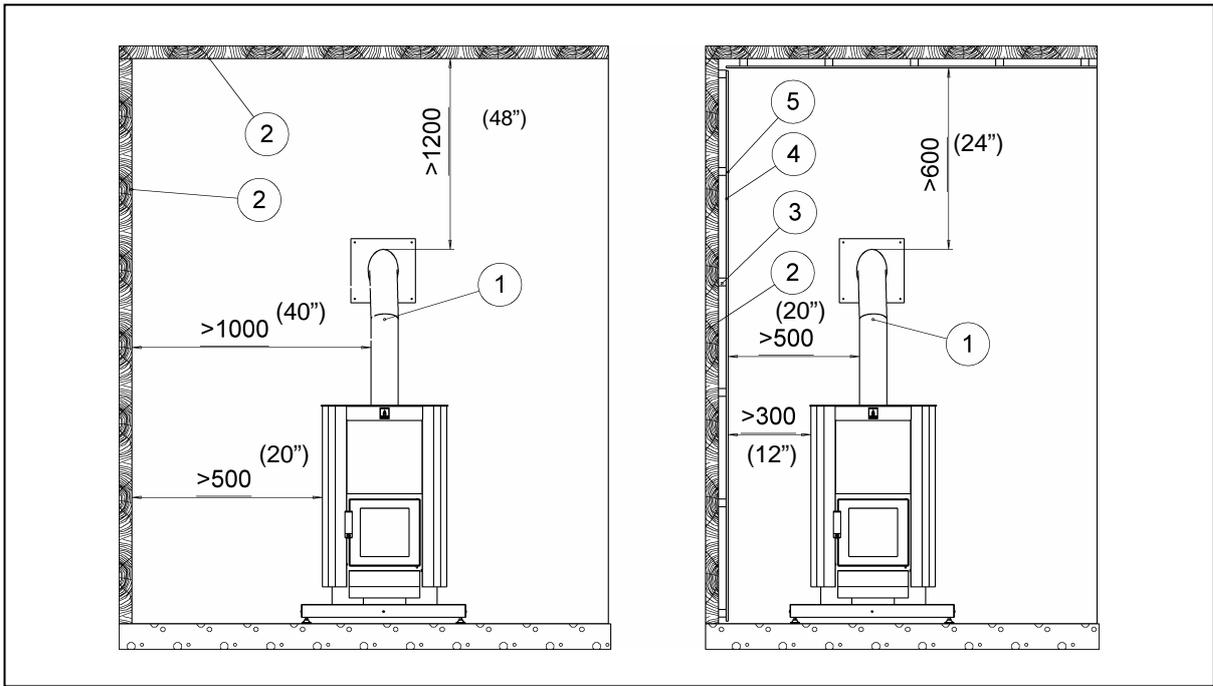
Make sure that there is sufficient air between the stones.
 Sectional view of the stove's stone compartment.



2.3. Picture

Installation of Kastor stove using a protective stove base.

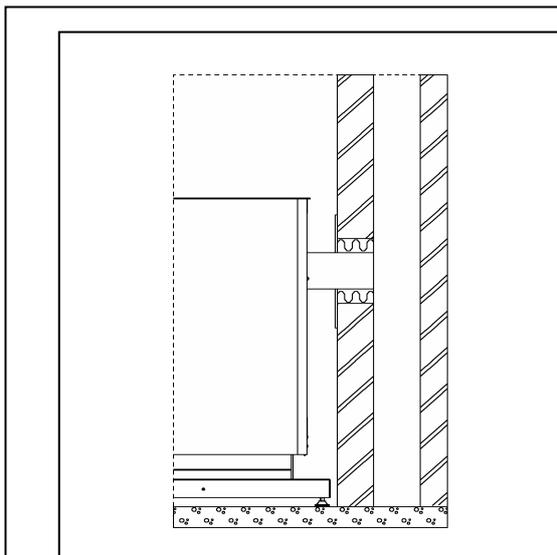
1. Concrete floor or tiled, waterproofed floor
2. Protective stove base
3. Wooden floor
4. Concrete base on wooden floor



2.4.2 Picture

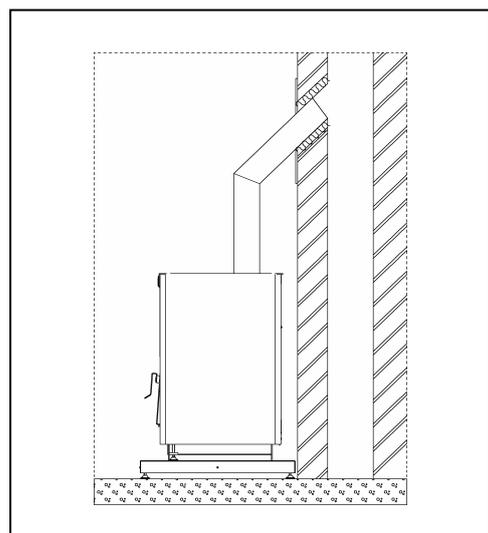
Reduction of safety distances. Measurements in millimeters.

1. Uninsulated connection pipe
2. Flammable material (distance from stove 1000mm {40"} if no protectors)
3. Platform 30mm (1 1/4")
4. 1mm (1/16") thick metal sheet or 7mm (5/16") of fiber- reinforced board
5. Stainless steel attachment screw



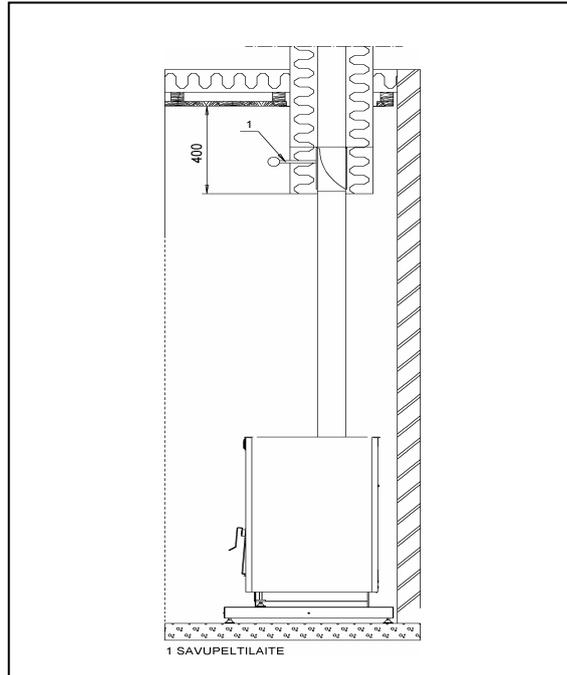
2.5.1 Picture

Connecting the stove from the back to a brick chimney.



2.5.2 Picture

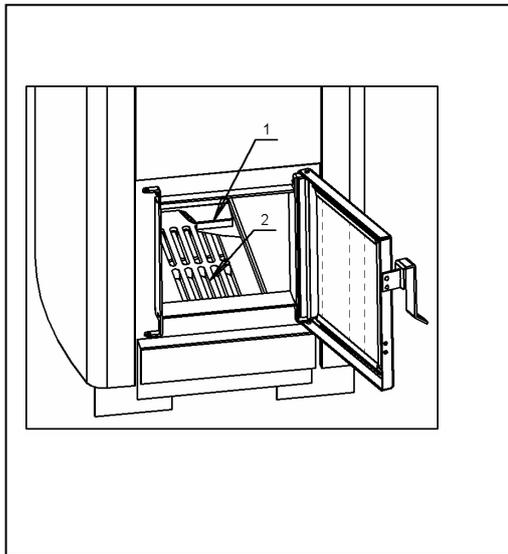
Connecting the stove from the top to a brick chimney.



2.6 Picture

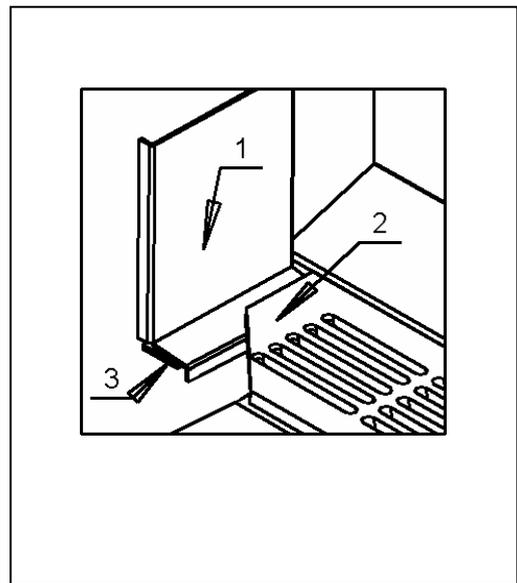
Connecting to a Kastor chimney. Measurements in millimeters.

- 1. Chimney valve device



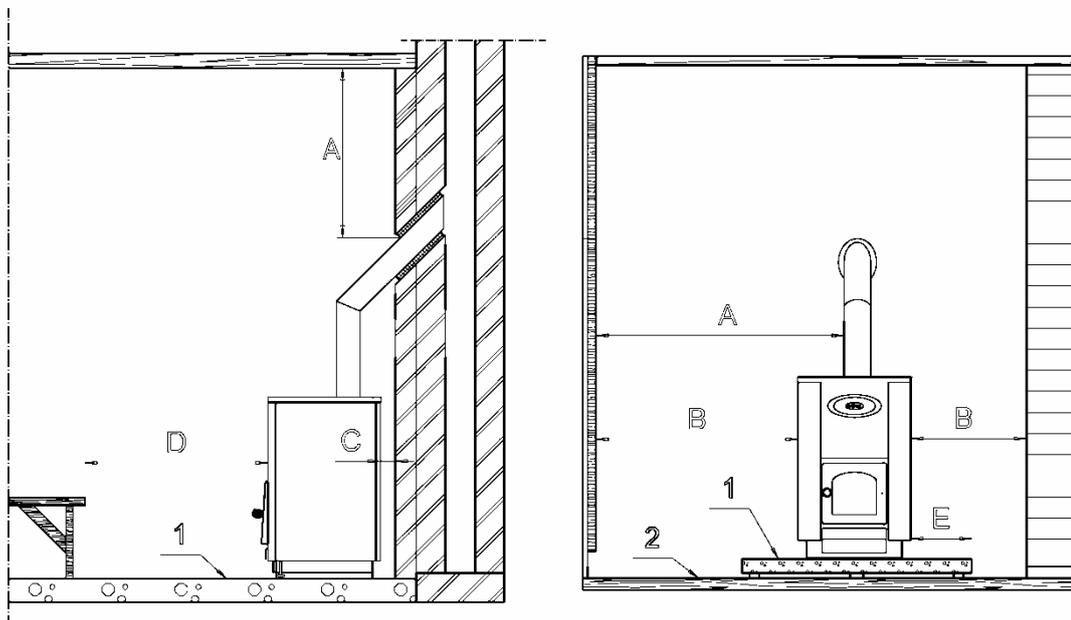
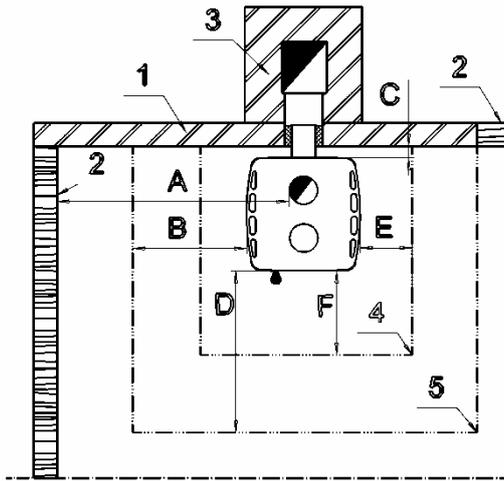
2.8/1 Picture

- 1. Air guide plate
- 2. Grate



2.8/2 Picture

- 1. Air Guide plate
- 2. Grate
- 3. Grate support



KUVA 5

Figure 5

1. Non-Combustible Material
2. Combustible Material
3. Smoke Flue
4. The stove's non-combustible foundation's minimum area on a combustible foundation.
5. Combustible materials minimum distance from the stove.

A = The un-insulated connecting pipe from above when connecting to combustible material from connecting pipe surface to the side 1000mm (40"), upwards 1200mm (48").

B = The stove's distance from combustible material to the side and backwards 500mm (20").

C = The stove off the wall 50mm (2").

D = Protective distance forward 1000mm (40")

E = The stove's non-combustible foundation's minimum 250mm (10") to the side of the stove.

F = The stove's non-combustible foundation's minimum 400mm (16") to the front.

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